



Missouri Dental
ASSOCIATION



***Nobody Told Me That: Practice
Issues We Should Discuss***

Teresa Duncan, MS

• has no financial obligations to disclose •

Friday, June 21, 2024

1:30p-4:30p

**ADA C.E.R.P.[®] | Continuing Education
Recognition Program**

The Missouri Dental Association is an ADA CERP Recognized Provider approved by the Missouri Dental Association.

ADA CERP is a service of the American Dental Association to assist dental professionals in identifying quality providers of continuing dental education. ADA CERP does not approve or endorse individual courses or instructors, nor does it imply acceptance of credit hours by boards of dentistry. Concerns or complaints about a CE provider may be directed to the provider or to ADA CERP at www.ada.org/cerp.

Nobody Told Me That!

Missouri Dental Association

Goal of Office Management

Threat Types



Employees - The Best and the Worst!

Issues That Drive Us Nuts



Transitions and Burnout

Homework!

Scan the QR code for the handout folder on Google Drive (use Chrome if Safari doesn't work) or visit
<https://www.odysseymgmt.com/2024-Missouri>

