



**Missouri Dental**  
ASSOCIATION



## ***Fearless Financial & Case Presentations***

**Teresa Duncan, MS**

• has no financial obligations to disclose •

**Saturday, June 22, 2024**

**9a-Noon**

**ADA C.E.R.P.<sup>®</sup>** | Continuing Education  
Recognition Program

The Missouri Dental Association is an ADA CERP Recognized Provider approved by the Missouri Dental Association.

ADA CERP is a service of the American Dental Association to assist dental professionals in identifying quality providers of continuing dental education. ADA CERP does not approve or endorse individual courses or instructors, nor does it imply acceptance of credit hours by boards of dentistry. Concerns or complaints about a CE provider may be directed to the provider or to ADA CERP at [www.ada.org/cerp](http://www.ada.org/cerp).

# **Fearless Financial and Case Presentations**

Missouri Dental Association

**Consumer and Patient Behavior**

**Patient Types**



## **Patient FAQs**

## **Treatment Scenarios and Repeat Presentations**



## **Two Types of Financial Policies**

### **Homework!**

Scan the QR code for the handout folder on Google Drive (use Chrome if Safari doesn't work) or visit  
<https://www.odysseymgmt.com/2024-Missouri>

